



OUR NEW VOLUNTEERING BI-MONTHLY NEWSLETTER!

A PLATFORM TO UNITE AND ENCOURAGE OUR VOLUNTEERS!

This Newsletter has been actioned to try and unite all areas of volunteering within the Newmarket Day Centre. We are so lucky to have such a diverse and strong team of volunteers, who without, we would struggle to provide the services we do. The Newsletter, unlike a Volunteer Meeting is a universally accessible platform, that can be accessed and discussed at any time by any volunteer. We know a lot of volunteers have wanted to attend a committee meeting but have been unable to do so due to other commitments. We will not be dissolving the committee, that is something with time I hope to re-introduce in due course.

Volunteer Reviews A CHANCE TO DISCUSS ONE TO ONE.

I would like to start and take 15-20 minutes every 6 months, with each of our volunteers to conduct a short review. This will give us an opportunity to ensure we are supporting you; allowing for comfort and growth within your roles. I will be working my way through all of our volunteers, it will be an opportunity for you to raise any concerns, provide any suggestions and generally ensure you are comfortable within your role. If anyone has any urgent concerns please contact me on reception or email me and I will treat every item with care and attention.

Hot Plates INTEREST FROM VILLAGES SURROUNDING NEWMARKET.

Over the past few months the Day Centre has had a number of calls from Prospective Clients living in Villages surrounding Newmarket. I am interested to hear how our current volunteers would feel about adding another run to the daily rota and whether any of our other volunteers, currently in other roles, would be interested in switching to hot plate delivery service in light of our currently diminishing Bus schedule? I would greatly appreciate the opinion and suggestions of our volunteers in this matter before expanding our service, also if you have any friends or relatives interested in volunteering. We will be needing

Volunteer Suggestion Box HAVE YOUR SAY!

Keep your eyes peeled for a suggestion box which will be situated on the main reception, this will be near the volunteer badges underneath the memo board. If you have any concerns, queries or ideas, all are very welcome, jot them down on a piece of paper and drop them in. By introducing the box we are hoping those volunteers who have time restraints, or other commitments will still be able to bring forward their ideas.

Volunteer Bus Future VROOM VROOM!

As some of you may have noticed our Bus Runs have been diminishing, this is unfortunately due to lack of clients requiring the service and the cost of the service. We apologise for anyone's route being cancelled, we do truly appreciate your time and have not taken the decision lightly. If you would be interested in volunteering in an alternative capacity, perhaps on hot plates or our counter, or even just kept on file for 'holiday/emergency cover' please speak/email me or Laura as soon as possible. laura.evans@newmarketdaycentre.co.uk

Signing In and Out JUST A QUICK AND KIND REMINDER

To all volunteers staying on the premise, in interest of fire safety and regulations, please use the Volunteer/Visitor sign in and out book when staying on the premise..

New Badges! GRAB YOURS!

Please find yours on reception in the pink basket!! There are generic 'Volunteer' badges too. If you would like a photo taken please grab me and I will get yours updated!

Sad Farewell! THANK YOU FOR YOUR SERVICE

It is with a sad, but thankful heart we are saying goodbye to **Kathy and Malcolm Finney** at the end of March. Kathy has volunteered with the Centre for over 30 years and Malcolm has been volunteering here a long time also, as well as holding the role of Chair of Trustees for 3 years. We thank you both for your commitment and dedication to the Charity, we are so sad to see you leaving but wish you all the best and every happiness in your future.



POINTS OF INTEREST:

- * Volunteer Bi-Monthly Newsletter
- * Volunteer Reviews
- * Hot Plates and Growing in Service
- * Volunteer Suggestions Box
- * Bus Future and Dual Skills
- * Signing In Book
- * New Badges

If you have any Points of Interest, Suggestions or Concerns you'd wish to discuss or raise to other volunteer's in the next issue of the bi-monthly newsletter please come and speak to me or drop me an email to:

hannah.coker@newmarketdaycentre.co.uk

Thank you all for your help.

Hannah.

The NDC won The BEST Independent Business' in the 'Love Newmarket' Business Awards 2018 this February and we thank all of volunteers for helping to maintain such fabulous service to our community.